

WELCOME TO OUR DENTAL PRACTICE

On behalf of our dental team, we would like to welcome you to our dental practice. We are committed to inspiring you to seek and maintain outstanding oral health, comfort, function, and esthetics. We will also work with you to provide financial options to meet your oral health goals. To assist you with your healthcare, we offer the following financial options.

Payment is due at the time of service:

1. Cash, Check, or Credit Card paid in full.
2. If you have dental insurance, we will file your claims for you. However, you are responsible at the time of service for the estimated portion that your insurance does not cover. If your insurance payment is not received within 60 days, you are responsible for the balance. At any time, you may request a copy of any of your dental claims.
3. CareCredit offers several plans including a 12 month No Interest Payment Plan. They may be reached at 800.365.8295 or www.carecredit.com.

Dental Treatment Plans:

Please do not hesitate to ask us any questions about your dental treatment plan. During the course of treatment other procedures may be indicated and occasionally complications arise that will dictate additional procedures or treatment. You will always be advised of any changes prior to treatment.

Missed Appointments:

If you have a true emergency and need to cancel an appointment please contact us as soon as you become aware of your inability to use your reserved time with us. Our answering machine does not accept last minute cancellations. Please call Dr. Chester at home 360.676.8218 to inform him of your scheduling changes. Appointments missed, broken, or cancelled with less than 3 working days (Monday – Thursday) notice will be charged at the rate of \$100.00 an hour for your scheduled appointment time.

Dental Insurance Carriers

We file insurance claims as a courtesy to our patients. We will make our best effort to provide an accurate estimate of your insurance benefits, based on the information that we have in our data base. If we are unable to collect from your insurance carrier within 60 days, you are responsible for the account.

Over Due Accounts:

All accounts over 90 days will be sent to a collection agency unless you have a signed financial agreement with us.

If you have any questions, please do not hesitate to contact us.
Thank you.

Signature _____ Date _____